

How are we improving your care?



These results were **unacceptable** to us and so we have taken steps to **improve** the quality of the care you receive. Patients referred with suspected inflammatory arthritis are now being seen within **2 weeks**

Where can we improve?

Improve quality of **referrals**

Appointment **availability**

Reduce delays in investigations

Patient attendance and **understanding**



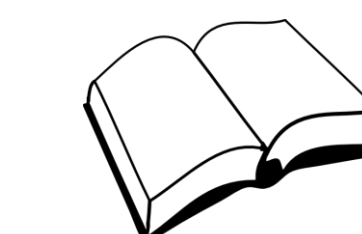
What we've done to improve

Advice for GPs & clear referral pathway

Increase number of appointments

Online request service for scans

Text message reminders



How are we going to improve further?

Ongoing GP **education**

Recruiting **4th** Consultant

"One Stop Clinic"

Increase drug education appointments